

COVID 19 And the Great British Food Festival (“GBFF”) 2020.

We want you to feel confident when booking GBFF, that you will be attending a COVID 19 responsible and secure day out. Those who have visited a GBFF Event previously, will notice a few changes for this year, to help us achieve this.

Please be assured, that the health and safety of our visitors, staff and exhibitors remains at all times our paramount consideration, particularly with regards the ever evolving COVID 19 Pandemic. We are constantly monitoring the UK Government’s updates and guidance in respect of COVID 19. We will continue to do so and ensure that all relevant advice and guidance is followed, so that GBFF can proceed in a COVID 19 responsible and secure manner.

In the unlikely event that a GBFF Event (or any individual day) had to cancel due to COVID 19 all persons booked for any affected day(s) would be able to transfer their tickets, to any GBFF 2021 Event. In the event that that was not suitable a refund for the price of the tickets paid would be issued.

Please help us to help you and all of our visitors, staff and exhibitors to stay safe by respecting all people on site and the guidelines/procedures we have put in place and maintain good hygiene and a safe distance between other households throughout your visit.

If you, or a family member, has tested positive, displays any symptoms of COVID-19, or have recently returned from a country on the current UK quarantine list, we would respectfully ask you to not visit GBFF.

Here are some of the things that we are doing to keep everybody safe:

- All bookings must be made on an advance basis only and visitors must select an entry time-slot for their booking. We have placed a reduced and fixed capacity across all of our entry time booking slots and admissions during those time slots will be tightly controlled. This helps us to control the number of visitors arriving on site at any one time and to manage capacity on site throughout the day, so as to ensure that it is possible for all visitors to maintain social distancing from other households.
- A one-way system will be in place for the perimeter of site, where all stalls/Exhibitors are located. In order to assist with visitor flow and social distancing.

- Our large marquee structures for Chef Demos/Exhibitors etc, will not be at our 2020 Events. Instead our, Exhibitors will be housed in open-fronted market-style structures. This is to ensure that, all visitors can remain outside in the fresh air, rather than creating temporary indoor areas. If the weather is forecast to be less than perfect, please come dressed appropriately and bring a brolly!
- All catering outlets will be operating in compliance with COVID 19 Guidance. All Exhibitors will have hand-sanitiser available and prominently displayed on their stall. All Exhibitors selling freshly prepared food/drink (that is not sold pre-packaged) will be requested to wear an appropriate face covering and gloves (unless they have a medical reason exempting them from so doing)
- We are limiting the amount of communal tables and seating on site and visitors are encouraged to bring their own deckchairs and picnic blankets. This helps to reduce multi-use of furniture and hence reduces multi-touch points on site.
- Hand sanitisation points will be available throughout site
- Regular, scheduled cleaning will be in operation throughout the day for toilets and all multi-touch points across site.
- Children's Entertainment – only attractions who are able to operate in a COVID 19 secure and responsible manner will be booked for GBFF 2020.