

Accessibility Information

Great British Food Festival

We are committed to making the Great British Food Festival welcoming and accessible for all visitors. Please read the guidance below before attending.

Booking and assistance

Visitors with accessibility requirements are encouraged to inform the Information Point when booking tickets.

Carers and companions

Companions supporting a registered disabled visitor can attend free of charge. A complimentary carer ticket can be added when booking for each visitor with accessibility requirements. Please bring proof of eligibility on arrival (for example: Blue Badge, Freedom Pass, DLA or PIP letter).

Carers attending with a VIP ticket holder will not automatically receive all VIP benefits. Carers who would like the full VIP package can purchase this at a reduced rate.

Assistance dogs

Guide dogs, hearing dogs and registered assistance dogs are welcome at the festival.

Getting here and parking

Accessible parking is available for vehicles displaying a valid Blue Badge is located at nearest possible area to the entrance. Traffic staff will direct Blue Badge holders to the designated accessible parking area on arrival.

Wheelchair and mobility hire

Mobility equipment can be hired on a first-come, first-served basis. We recommend booking in advance to avoid disappointment.

- Wheelchairs: free for Blue Badge holders, £5 for other visitors

Pre-booked equipment will be held until 11:00 am on the day of hire unless agreed otherwise. Any uncollected equipment may be reallocated. Equipment can only be hired during show opening hours and payment must be made by card.

Toilets

Accessible male and female toilets are available throughout the venue.

Medical assistance

If you require medical help during the event, please inform a member of security or a member of the festival team.

We look forward to welcoming you to the Great British Food Festival and aim to ensure all visitors have a safe and enjoyable experience.